

Independent licensees of the Blue Cross and Blue Shield Association

# 2022 Member Identification Card Guide

Published by Provider Relations and Education Your Partners in Outstanding Quality, Satisfaction and Service

Revised: April 2022

In the event of any inconsistency between information contained in this handbook and the agreement(s) between you and BlueCross, the terms of such agreement(s) shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication. This guide will give you an overview of the various BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina member identification (ID) cards, the symbols on these cards and how to use the information on the cards.

When members arrive at your office or facility, ask to see their current member ID cards at each visit. This will help you identify the product the member has and get health plan contact information. It will also help you with claims processing.

Remember, ID cards are for identification purposes only. They do not guarantee eligibility or payment of your claim. You should always verify patient eligibility by using My Insurance Manager<sup>SM</sup> on our websites, <u>www.SouthCarolinaBlues.com</u> or <u>www.BlueChoiceSC.com</u>.

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## **Blue Cross and Blue Shield Association: Prefix Changes**

The three-character prefix is a foundational component of the BlueCard<sup>®</sup> Program. The information the prefix contains defines the service relationships and arrangements between the Blue Plan—and its subscribers.

Due to the growth of BlueCross and its affiliates, the number of available alpha prefix combinations is now exhausted. To accommodate this growth, we have increased the prefix pool by incorporating numbers into the prefix for new groups. All Blue Plans and providers must now be able to accept a prefix that includes a combination of alpha and numeric characters.

When BlueCross members arrive at your office or facility, continue to ask to see their current member identification card (ID card) at each visit. Doing so will help you:

- Identify the member's product.
- Obtain health plan contact information.
- Speed clams processing.

Remember: ID cards are for identification purposes only; they do not guarantee eligibility or payment of the claim. Verify eligibility for BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina members by using My Insurance Manager, our secure online tool. Verify eligibility for out-of-state members by calling 800-676-BLUE (2583).

## **Digital ID Cards**

BlueCross and BlueChoice<sup>®</sup> launched a feature in My Health Toolkit<sup>®</sup> for members to access digital copies of their ID card. Members can access their digital ID cards anytime, anywhere from their computers or mobile devices. They will also be able to order cards online, print copies, download images of the cards and email the images securely from My Health Toolkit.

### How members can access their digital ID card

If members are at your office and don't have their plastic ID card, advise them to:

- Go to <u>www.SouthCarolinaBlues.com</u> or <u>www.BlueChoiceSC.com</u> on their mobile devices and log in to My Health Toolkit.
- Select Insurance Card from the main menu.

### Advantages for providers

The digital ID card:

- Provides real-time information. The digital ID card is always current.
- Is readily accessible.
- Provides a new way to capture insurance information. If your office accepts patient emails, you can encourage members to email their cards. It can also expedite check-ins and annual updates.

Digital ID card emails will come from either <u>noreply@southcarolinablues.com</u> or <u>noreply@bluechoicesc.com</u> with the subject "Insurance Card."

Continue your practice of verifying eligibility and benefits when a member presents you with a copy of the ID card.

## **Consolidated Appropriations Act (CAA)**

As part of the Consolidated Appropriations Act (CAA), effective Jan. 1, 2022, applicable ID cards have been updated to include the member's in-network and out-of-network deductibles and out-of-pocket maximums.

## **BlueCross BlueShield of South Carolina**

## Federal Employee Program (FEP)

## **Preferred Blue® Network**

- Group products access the broad Preferred Blue Network. •
- Cards reflect the FEP product name. •
- ID numbers begin with the letter **R**. ٠
- Basic plan members do not have out-of-network benefits, except in the event of an emergency. •
- The **Standard** plan operates as a traditional Preferred Provider Organization (PPO). •
- Members **do not have out-of-network benefits**, except in the event of an emergency. •

BlueCross. BlueShield. Federal Employee Program.		Government-Wide Service Benefit Plan	
Member Name SAMPLE ID CARD		www.fepblue.org	
Member ID R12345678		FEP Blue Focus Enrollment Code 13	3
Effective Date RxIIN	01/01/2022 610239	Deductible Individual Deductible Family	\$500 \$1,000
RxPCN RxGrp	FEPRX 65006500	Out-of-Pocket Maximum Individual	In-Network <b>\$8,500</b>

BlueCross. BlueShield	www.fepblue.org/con	tact-us
Federal Employee Program.	Customer Service:	800-444-0025 800-444-4325
This card is used to obtain covered benefits under the Blue	Precertification:	803-736-5990 800-327-3238
Cross and Blue Shield Service Benefit Plan FEP Blue Focus. You MUST use Preferred providers to get benefits.	Mental Health/Substance Use Disorder Precertification:	800-868-1032
Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500	Retail Pharmacy:	800-624-5060
if precertification is not obtained. For instructions, call the	Specialty Drug Pharmacy:	888-346-3731
local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will	Overseas Assistance Center:	804-673-1678
obtain precertification for you. Certain other services require prior approval and benefits are reduced by \$100 if not	Nurse Line:	888-258-3432
prior approval and benefits are reduced by \$100 if not obtained. Please consult your benefit Brochure for more information.	General Information: 800-4 (Members Only)	11-BLUE (2583)
Use of this card constitutes acceptance of the terms and conditions in the FEP Blue Focus Brochure (R1 71-017) for the applicable contract year, which is the only legal description of benefits.	Blue Cross and Blue Shield of South Carolina An independent licensee of the BlueCross and BlueShield Association.	

## **State Health Plan**

## **State Health Plan Network**

- Group products access the broad State Health Plan Network.
- The SHP and State Savings Plan prefix is **ZCS**.
- The MUSC Health Plan prefix is **ZCK**.
- Newer cards reflect the Public Employee Benefit Authority (PEBA) logo.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



## Large Group PPO

## **Preferred Blue Network**

- Group products access the broad Preferred Blue Network.
- Prefixes and plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.





## **Small Group PPO**

## **Preferred Blue Network**

- Group products access the broad Preferred Blue Network.
- The prefix is **ZCY** (this prefix may also represent an individual PPO policy).
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.





Small Group PPO

## **Preferred Blue Network**

- Group products access the broad Preferred Blue Network.
- The prefixes are **ZCV** and **ZCR**.
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

TC3





Members: Call Customer Service for information on filing a claim.

Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. Presutharization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration.

Report emergency admissions within 24 hours.

### www.SouthCarolinaBlues.com

Customer Service:	843-722-2115
or	800-815-3314
In-State Providers:	800-334-2583
Out-of-State Providers:	800-810-2583
Preauthorization:	800-334-7287
Pharmacy Help Desk:	855-811-2218
Buy and Bill Drugs - Precertification	877-440-0089

Thomas H. Cooper and Co., Inc. (TCC) P.O. Box 63477 North Charleston, SC 29419 BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association. On behalf of BlueCross, TCC, a separate company, administers this plan.

## South Carolina Student Health Insurance

## **Preferred Blue Network**

- Group products access the broad Preferred Blue Network.
- The prefix is **ZCW** (this prefix may also represent a group product other than Student Health Insurance).
- Cards reflect the Student Health Plan name.
- Coverage is offered to students and dependents of these universities:
  - University of South Carolina (USC)
  - o MUSC
  - o Clemson University
  - o Coastal Carolina
  - o Winthrop University
  - o The Citadel

NOTE: Cards for these members include the language, "Services provided outside the Student Health Center require referral." However, at the start of the 2019-2020 academic shool year, referrals were no longer required for services outside the Student Health Center. You are able to service members with this health plan without a referral.





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2022 BlueCross BlueShield | BlueChoice® HealthPlan ID Card Guide

## **Michelin** Southeastern Health Partners (SEHP) Novel Network

- Group products access the broad Southeastern Health Partners Network.
- The prefix is **MNV**.
- Cards reflect the name, Novel.
- Network consists of the following large hospital groups and their affiliated practices:
  - Bon Secours St. Francis
  - o AnMed Health/AnMed Cannon
  - Spartanburg Regional
  - Self Regional
  - o Lexington Medical Center
- Out of network benefits are not available, unless for urgent or emergent services.

BlueCross® Blue	eShield®	MICHELIN	South Carolina	www.SouthCarolinaBlues.com
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID	HEALTHY OPTION	IS SELECT WITH HRA	This is an EPO plan. Members have limited out-of-area benefits, and any benefits are only available when receiving services from a BlueCard PPO network providers. Providers. File claims with the local BlueCross and/or BlueShield Plan where member received services.	Members: Customer Service: 833-644-1304 PPO Network Providers: 800-810-2583 Providers: Precertification: 800-334-7287 Buy and Bill Drugs - Precertification: 877-440-0089 Michelin: Personnel Service Center (PSC): 877-435-7868
XXX123456789012	IN NETWORK DEDUCTIBLE OUT OF POCKET	INDIVIDUAL FAMILY	Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. "Buy and Bill"speciality drugs require precertification for benefit payment consideration. Report all emergency admissions within 24 hours.	Benefits Advocate: 866-623-3802 EAP/Behavioral Health: 800-537-5221 Ortho/Musculoskeletal: 855-293-0340 BlueCross BlueShield of South Carolina
Novel	Out-of-State E Services Only		Medical - Please submit claims to: POL Box 100300, Columbia, SC 29202 	provides administrative services only and does not assume any financial risk for claims. BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross Blue Shield Association.

Note: This group has other prefixes associated with it, which are part of different networks. Please be sure to verify eligibility and benefits at each visit to obtain accurate information.

## **Short-Term Health Plan**

## **Preferred Blue Network**

- Individual products access the broad Preferred Blue Network.
- The prefix is **ZCX**.
- Pre-existing conditions are not covered.
- Policy offers medical benefits.
- Pharmacy benefit is discount only.
- Members do not have out-of-state benefits, except in the event of an emergency.
- Effective dates vary frequently. Always verify eligibility and benefits at each visit to ensure coverage.



## Medicare Advantage BlueCross Total<sup>SM</sup> PPO Network

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



## **BlueCross Total Value<sup>SM</sup> PPO Network**

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



## Medicare Advantage

## **BlueCross Secure<sup>SM</sup> HMO Greenville County Network**

- Individual products access the narrow Medicare Advantage HMO Greenville County Network.
- The prefix for this plan is **ZOH**.
- Cards reflect the plan name and network.
- Members may use the Greenville network or Richland network for benefits except in cases of emergency.
- There will be no reimbursement for services from providers who are out of the network or ineligible to receive Medicare payments.

South C	Carolina BlueCross Secures	🐼 💓 South Carolina	www.SCBluesMedAdvantage.com
Member Name SUBSCRIBER NAME Member ID ZOH123456789100	BlueCross Secure <sup>®1</sup> Medicare Advantage HMO Greenville County	Members: Use the Greenville network for benefits except in case of emergency. There will be no reimbursmement for services from providers who are out of the network or ineligible to receive Medicare payments. Providers: Do not bill Medicare. Medicare limiting	Members: 1-855-204-2744 Health Providers: 1-855-209-7267 Dental Providers: 1-805-222-7156 TTV Users: 711 Pharmacy: Help Desk: 1-855-843-2925 Mental Health: 1-800-868-1032
Issuer: 80840 Part D/Plan Benefit: CMS - H7165-001	RxBin 021692 RxPCN CTRXMEDD RxGRP BXM001A79	charges apply to ineligible providers. File claims with the local BlueCross and/or BlueShield Plan where member received services.	BlueCross BlueShield of South Carolina P.O. Box 100191 Columbia, SC 29202-3191 An independent licensee of the Blue Cross and Blue Shield Association.
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## **Medicare Advantage**

## **BlueCross Secure<sup>SM</sup> HMO Richland County Network**

- Individual products access the narrow Medicare Advantage HMO Richland County Network.
- The prefix for this plan is **ZOM**.
- Cards reflect the plan name and network.
- Members may use the Richland network or Greenville network for benefits except in cases of emergency.
- There will be no reimbursement for services from providers who are out of the network or ineligible to receive Medicare payments.

🐯 💽 South C	Carolina BlueCross Secure <sup>SM</sup>	South Carolina	www.SCBluesMedAdvantage.com
Member Name SUBSCRIBER NAME Member ID 20M123456789100	BlueCross Secure <sup>®</sup> Medicare Advantage HMO Richland County	Members: Use the Richland network for benefits except in case of emergency. There will be no reimbursement for services from providers who are out of the network or ineligible to receive Medicare payments. Providers: Do not bill Medicare. Medicare limiting	Members; 1-855-204-2744 Health Providers: 1-855-209-7267 Dential Providers: 1-805-209-7267 TYT Users: 711 Pharmacy: Heip Desk: 1-855-540-5951 Prior Authorization: 1-855-843-2325 Mential Health: 1-800-866-1032
ssuer: 808 40 <sup>°</sup> art D/Plan Benefit: CMS - H7165-002	RxBin 021692 RxPCN CTRXMEDD RxGRP BXM001A79	charges apply to ineligible providers. File claims with the local Bluc/Cross and/or BlugShield Plan where member received services.	BlueCross BlueShield of South Carolina P.O. Box 100191 Columbias 5C 29202-3191 An independent licensee of the Blue Cross and Blue Shield Association.
	Medicare R		

## **Medicare Advantage**

## **BlueCross Blue Basic<sup>SM</sup>**

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is **ZHP**.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.



## **BlueChoice HealthPlan of South Carolina**

## **Primary Choice Large Group**

### **BlueChoice HMO Network**

- Group products access the BlueChoice HMO Network.
- Members must select a primary care physician.
- Members need referrals to see specialists within the network.
- The prefix is **ZCC**.
- Cards reflect the plan name.
- Members do not have out-of-network benefits except in cases of an emergency.



TIER 1 DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX
TIER 2 DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX
Health Benefits IN NETWORK DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX
OUT OF NETWORK DEDUCTIBLE OUT OF POCKET	\$XX,XXX \$XX,XXX
	DEDUCTIBLE OUT OF POCKET TIER 2 DEDUCTIBLE OUT OF POCKET Health Benefits IN NETWORK DEDUCTIBLE OUT OF POCKET OUT OF NETWORK DEDUCTIBLE



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#### www.BlueChoiceSC.com

MEMBERS           Member Services:         800-868-2528           Out of Area:         800-810-2583           PROVIDERS         Mental Health:         800-868-1032           Authorization:         800-950-5387         Pharmacy.
Out of Area:         800-810-2583           PROVIDERS         Mental Health:         800-868-1032           Authorization:         800-950-5387           Pharmacy:         855-811-2218
PROVIDERS           Mental Health:         800-868-1032           Authorization:         800-950-5387           Pharmacy:         855-811-2218
Mental Health: 800-868-1032 Authorization: 800-950-5387 Pharmacy: 855-811-2218
Authorization: 800-950-5387 Pharmacy: 855-811-2218
Pharmacy: 855-811-2218
Use HCA affiliates to receive the maximum benefit.
BlueChoice HealthPlan is an
independent licensee of the Blue Cros
and Blue Shield Association.

Rx Powered by BlueChoice HealthPlan

## Members, see your benefit booklet for covered services. Possession of this card does not guarantee eligibility for services. Providers, file claims with the local BlueCross

and/or BlueShield Plan where member received services. BlueChoice HealthPlan provides administrative services only, and does not assume any financial risk for claims. BlueChoice HealthPlan

P.O. Box 6170

Columbia, SC 29260-6170

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#### www.BlueChoiceSC.com

### MEMBERS

Member Services: 800-868-2528 Out of Area: 800-810-2583

#### PROVIDERS

Mental Health:	800-868-1032
Authorization:	800-950-5387
Pharmacy:	855-811-2218

Pharmacy: 855-811-2218
BlueChoice HealthPlan and BlueCross

BlueShield of South Carolina are independent licensees of the Blue Cross and Blue Shield Association.

Benefits available in network only.

Rx Powered by Blue-Choice HealthPlan

## Advantage Plus Large Group

## **Advantage Network**

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



www.BlueChoiceSC.com

R<sub>x</sub> PPO<sub>s</sub>



Members, see your benefit booklet for covered services. Possession of this card does not guarantee eligibility for services.

Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services.

BlueChoice HealthPlan provides administrative services only, and does not assume any financial risk for claims.

BlueChoice HealthPlan P.O. Box 6170 Columbia, SC 29260-6170

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### www.BlueChoiceSC.com <u>MEMBERS</u> Member Services: 800-868-2528 Out of Area: 800-810-2583 <u>PROVIDERS</u> Mental Health: 800-868-1032 Authorization: 800-950-5387 Pharmacy: 855-811-2218 BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association.

Rx Powered by BlueChoice HealthPlan

# CarolinaADVANTAGE<sup>™</sup> and CarolinaADVANTAGE<sup>™</sup> with Dental Small Group

## **Advantage Network**

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.





BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association.

Rx Powered by BlueChoice HealthPlan

## **BusinessADVANTAGE<sup>™</sup> Small Group**

## **Advantage Network**

- Group products access the broad Advantage Network.
- The alpha prefix is **ZCL**.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.









## My Choice Individual and My Choice Individual HDHP

## **BlueChoice Network**

- Individual products access the broad BlueChoice Network. •
- The prefix is **ZCL**. •
- Cards reflect the plan name. •
- The suitcase on the lower right front of the card indicates the network members access when out of state. •







BlueCross and/or BlueShield Plan where member received services.

File medical/pediatric dental claims to: **BlueChoice HealthPlan** P.O. Box 6170

Columbia, SC 29260-6170

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MEMBERS	
Member Services:	800-868-2528
Out of Area:	800-810-2583
PROVIDERS	
Mental Health:	800-868-1032
Authorization:	800-950-5387
Pharmacy:	855-811-2218
Vision:	800-997-2736
BlueChoice Health	Plan is an
independent licen	see of the Blue O
and Blue Shield As	isociation.

Rx Powered by BlueChoice HealthPlan

BlueChoice HealthPlan	www.BlueChoiceSC.com	
South Carolina  Possession of this card does not guarantee eligibility for services.  Inpatient precertification required.  Providers, file all claims with the local BlueCross and/or BlueShield Plan where member received services.	MEMBERS Member Services Out of Area: PROVIDERS Mental Health: Authorization: Pharmacy: Vision:	
File medical/pediatric dental claims to: BlueChoice HealthPlan P.O. Box 6170 Columbia, SC 29260-6170	BlueChoice HealthPlan is an independent licensee of the Blue Cros and Blue Shield Association. Benefits available in network only.	

## Healthy Blue<sup>s</sup>: BlueChoice HealthPlan of SC BlueChoice HealthPlan Medicaid Network

- Individual products access the broad BlueChoice HealthPlan Medicaid Network.
- Members are required to also carry their state-issued Healthy Connections ID cards (also pictured here).
- The prefix is **ZCD**.
- These ID cards also feature the Healthy Connections logo.

BlueChoice	<b>thy Blue<sup>™</sup></b> e <sup>®</sup> HealthPlan of SC	Healthy Connections 📡	Member: Show this card and your Healthy Connections card when you get covered services. See Your Evidence of Coverage to learn more about covered benefits.	www.HealthyBlueSC.com Customer Care Center: 1-866-781-5094 TTY Line: 1-866-773-9634 Help for Pharmacists: 1-833-253-4711
MEMBER SUBSCRIBER NAM MEMBER ID 123456789		PRIMARY CARE PROVIDER (PCP) PROVIDER NAME XXX-XXX-XXXX	In an emergency, call 911. Or go to the nearest emergency room. You don't need an OK ahead of time. We will pay for these services. Ask the hospital to call your PCP right away. Providers: This card is for ID purposes and does not constitute proof of eligibility.	Pharmacy Member Svcs: 1-833-207-3118           Retail Drug Prior Auth:         1-844-410-6890           24-House Nurseline:         1-866-577-9710           TTY Line:         1-800-368-4424           For Current Eligibility:         1-866-577-9710           Hospitals: For inpatient admissions, call         1-866-592-1689 within 24 hours or the first business day.
Group No. RxBIN RxPCN RxGROUP Benefit Plan Effective Date	Group ID 020107 FM WFSA Plan Code MEM_CURR_	BEG_DT_FORMATTED	In-state claims: File using payer code 00403. Out-of-state claims: Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BC1965 0707 SC0014749 0508	Healthy Blue P O. Box 100124 Columbia, SC 29202-3124 BlueChoice HealthPlain is an indepdent licensee of the Blue Cross and Blue Shield Association.





## Affordable Care Act (ACA) Individual Plans

## BlueCross: Blue Essentials<sup>™</sup>

## **BlueEssentials Network**

- Only individual products access the BlueEssentials Network.
- The prefixes are **ZCF** and **ZCU**.
- Cards reflect the network: BlueEssentials Network Exclusive Provider Organization (EPO).
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency. However, services from providers in contiguous counties (bordering counties outside of South Carolina) that are contracted and participate in the BlueEssentials Network are considered in network.



Note: If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts. Also, if the deductible or out-of-pocket is \$0, you will see "N/A".

## **Reedy Network**

- The prefixes are **RBX** and **RBN**.
- Can only use the Prisma Health Upstate Network
- Cards reflect the plan name and network.
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency.

**IMPORTANT:** A BlueCross BlueShield of South Carolina Upstate Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.

			www.SouthCarolinaBlues.com
		🐼 🛐 South Carolina	Member Resources
South Ca	rolina	<b>■</b> • <b>●</b> •	Member Service Center:
		Members: Report all emergency admissions within 24 hours.	855-404-6752
		Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precetification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only	24/7 Pharmacy Support: 855-823-0387
Member Name 5UBSCRIBER NAME	BlueExclusive <sup>sM</sup> Reedy PRISMA Health Upstate Network		Mental Health & Substance Use Precertification 800-868-1032
Member ID			Provider Resources
RBX123456789999			Provider Services: 800-868-2510
			Medical Authorization: 855-895-1682
xBIN 021684		available when they receive services for an emergency medical condition.	Pharmacy Help Desk:
xGRP BXGI	DEDUCTIBLE \$XX,XXX \$XX,XXX		855-811-2218
LAN CODE 380	OUT OF POCKET \$XX,XXX \$XX,XXX		Buy and Bill Drugs - Precertification: 877-440-0089
			BlueCross BlueShield of South Carolina
	Out-of-Area Emergency		P.O. Box 100300
ww.SouthCarolinaBlues.com	Services Only DDO		Columbia, SC 29202 An independent licensee of the Blue Cross and
ww.soothcaronnabiocs.com		X16	Blue Shield Association.
🕰 🔇 Carth Ca		South Carolina	www.SouthCarolinaBlues.com Member Resources
South Car	rolina	Members: Report all emergency admissions within 24	
			Member Resources Member Service Center:
lember Name UBSCRIBER NAME	rolina BlueExclusive <sup>SM</sup> Reedy PRISMA Health Upstate Network	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" speciality drugs require	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support:
lember Name UBSCRIBER NAME lember ID	BlueExclusive <sup>s™</sup> Reedy	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require procertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio
lember Name UBSCRIBER NAME lember ID	BlueExclusive <sup>s™</sup> Reedy	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Services:
lember Name UBSCRIBER NAME lember ID BN123456789999	BlueExclusive <sup>sM</sup> Reedy PRISMA Health Upstate Network	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources
Iember Name SUBSCRIBER NAME Iember ID SBN123456789999	BlueExclusive <sup>s™</sup> Reedy	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682
Iember Name UBSCRIBER NAME Iember ID BN123456789999 xBIN 021684	BlueExclusive <sup>SM</sup> Reedy PRISMA Health Upstate Network INDIVIDUAL FAMILY IN NETWORK	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specially drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk:
ember Name UBSCRIBER NAME lember ID BN123456789999 xBIN 021684 xGRP BXGI	BlueExclusive <sup>SM</sup> Reedy PRISMA Health Upstate Network INDIVIDUAL FAMILY	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682
Aember Name UBSCRIBER NAME Aember ID RBN123456789999 XXBIN 021684	BlueExclusive <sup>SM</sup> Reedy PRISMA Health Upstate Network INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources         Member Service Center:         855-404-6752         24/7 Pharmacy Support:         855-823-0387         Mental Health & Substance Use Precertification         800-868-1032         Provider Resources         Provider Services:         800-868-2510         Medical Authorization:         855-895-1682         Pharmacy Help Desk:         855-811-2218         Buy and Bill Drugs – Precertification:         877-440-0089         BlueCross BlueShield of South Carolina
Iember Name UBSCRIBER NAME Iember ID BN123456789999 XBIN 021684 XGRP BXGI	BlueExclusive <sup>SM</sup> Reedy PRISMA Health Upstate Network INDIVIDUAL FAMILY IN NETWORK DEDUCTIBLE \$XX,XXX \$XX,XXX	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089

Note: If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts.

## **Cooper Network**

- The prefixes are **MBX** and **MBY**.
- Can only use the MUSC Health Alliance Network
- Cards reflect the plan name and network.
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency.

**IMPORTANT:** A BlueCross BlueShield of South Carolina Lowcountry Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.

	)		www.SouthCarolinaBlues.com
🛞 🛐 South Car	olina	South Carolina	Member Resources
South Car	oma	Members: Report all emergency admissions within 24 hours.	Member Service Center: 855-404-6752
	Blue Evolution SM Cooper	Providers: Preauthorization required for some hospital	24/7 Pharmacy Support: 855-823-0387
Member Name SUBSCRIBER NAME	BlueExclusive <sup>sM</sup> Cooper MUSC Health Alliance Network	outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Mental Health & Substance Use Precertification: 800-868-1032
Member ID			Provider Resources
MBX123456789999		where member received services. Benefits are only available in network.	Provider Services: 800-868-2510
RxBIN 021684		Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Medical Authorization: 855-895-1682
RxGRP BXGI	IN NETWORK	medical condition.	Pharmacy Help Desk: 855-811-2218
PLAN CODE 380	DEDUCTIBLE \$XX,XXX \$XX,XXX OUT OF POCKET \$XX,XXX \$XX,XXX		Buy and Bill Drugs - Precertification: 877-440-0089
			BlueCross BlueShield of South Carolina P.O. Box 100300
	Out-of-Area Emergency		Columbia, SC 29202
www.SouthCarolinaBlues.com	Services Only PPO	X18	An independent licensee of the Blue Cross and
			Blue Shield Association.
Member Name SUBSCRIBER NAME Member ID	olina BlueExclusive <sup>SM</sup> Cooper MUSC Health Alliance Network	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	www.SouthCarolinaBlues.com Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources
Member Name SUBSCRIBER NAME	BlueExclusive <sup>SM</sup> Cooper	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032
Member Name SUBSCRIBER NAME Member ID	BlueExclusive <sup>SM</sup> Cooper	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization: 855-895-1682
Member Name SUBSCRIBER NAME Member ID MBY123456789999	BlueExclusive <sup>SM</sup> Cooper MUSC Health Alliance Network INDIVIDUAL FAMILY IN NETWORK	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. Buy and Bill' speciality drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources Provider Services: 800-868-2510 Medical Authorization:
Member Name SUBSCRIBER NAME Member ID MBY123456789999 RxBIN 021684	BlueExclusive <sup>SM</sup> Cooper MUSC Health Alliance Network INDIVIDUAL FAMILY	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. 'Buy and Bill' specialty drugs require precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Member Resources           Member Service Center:           855-404-6752           24/7 Pharmacy Support:           855-823-0387           Mental Health & Substance Use Precertification:           800-868-1032           Provider Resources           Provider Services:           800-868-2510           Medical Authorization:           855-895-1662           Pharmacy Help Desk:

Note: If there is only one individual on the policy, the "Individual" and "Family" headings will not be listed; only the amounts.

## **BlueExtend<sup>s</sup>** Network

- The prefix is **BXZ**.
- Cards reflect the network: BlueExtend Network Exclusive Provider Organization (EPO).
- Members must use providers participating in the BlueEssentials network when receiving services in South Carolina.
- Members will have access to the BlueCard Program when traveling outside of South Carolina, but must use a network participating provider (PPO).
- Members **do not** have **out-of-network** benefits except in the event of an emergency.

🐯 South Carolina				Remoters: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specially drugs require procertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only available in network.	www.SouthCarolinaBlues.com Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Services: 800-868-2510
Member Name SUBSCRIBER NAME Member ID XXX123456789999		BlueExtend <sup>334</sup> Network Exclusive Provider Organization			
RXBIN RXGRP PLAN CODE	021684 BXGI 380	IN NETWORK DEDUCTIBLE OUT OF POCKET	\$ <u>XX,XXX</u> \$ <u>XX,XXX</u>	This policy only provides benefits for Covered Services received in-Network.	Medical Authorization: 855-895-1682 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs – Precertification: 877-440-0089
www.SouthCa	rolina Blues.com		PPO,	X20	BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202 An independent licensee of the Blue Cross Blue Shield Association.

## BlueChoice HealthPlan: Blue Option<sup>™</sup>

## **Blue Option Network**

- Only individual products access the Blue Option Network.
- The prefix is **ZCJ**.
- Cards reflect the plan name and network.
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency. However, services from providers in contiguous counties (bordering counties outside of South Carolina) that are contracted and participate in the Blue Option network are considered in network.



