

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association

NOTICE OF OUR PRIVACY POLICIES AND PRACTICES

Dear Member:

This Notice has been prepared to inform you that we do not disclose and we reserve no right to disclose to our affiliates or to nonaffiliated third parties, your nonpublic personal financial information, which we collect and maintain except with your permission or as permitted by law. We will not disclose your nonpublic personal financial information except as described in this Notice even if our customer relationship with you may end.

If you a plan sponsor or group policyholder, this Privacy Notice describes our practices for safeguarding nonpublic personal financial information about employee benefit plan participants and beneficiaries.

Information we collect and maintain: We collect nonpublic personal financial information about you from the following sources:

- Information we receive from you on applications, at your request or otherwise;
- Information we obtain from your transactions with us, our affiliates or others;
- Information we receive from consumer-reporting agencies.

How we protect information: Except as otherwise described in this Notice, we restrict access to your nonpublic personal financial information to our employees who need to know to provide our products and services to you and as permitted by law. We maintain physical, electronic, and procedural safeguards that comply with applicable legal requirements to guard your nonpublic personal financial information. We have installed usernames, passwords and other safety features on our Web applications to help ensure that the information you provide remains safe and secure.

<u>Changes to this Notice:</u> We may amend our privacy policies and practices at any time, and we will inform you of any material changes as required by law.

YOU DO NOT NEED TO DO ANYTHING IN RESPONSE TO THIS NOTICE. THIS NOTICE IS MERELY TO INFORM YOU ABOUT OUR PRIVACY POLICIES AND PRACTICES.